

# Artistic Treeworks

## QUALITY CONTROL & CUSTOMER SATISFACTION SURVEY

Name \_\_\_\_\_ Invoice # \_\_\_\_\_

Email address (Optional) \_\_\_\_\_

To help us with our commitment to customer satisfaction, please fill out this survey and return it with your payment. Thank you

(Please check yes or no for the following questions)

YES \_\_\_\_\_ NO \_\_\_\_\_ Was the job completed to your satisfaction as described when job was bid?  
If NO, please explain in the "Comments" section.

YES \_\_\_\_\_ NO \_\_\_\_\_ Would you like a follow-up to correct the problem?

YES \_\_\_\_\_ NO \_\_\_\_\_ Was the crew professional and courteous?

YES \_\_\_\_\_ NO \_\_\_\_\_ Was the yard cleaned, gates closed, and fences put back after job was completed?

YES \_\_\_\_\_ NO \_\_\_\_\_ Would you have **Artistic Treeworks** work for you again?  
If no, please explain in Comments Section.

YES \_\_\_\_\_ NO \_\_\_\_\_ Would you recommend **Artistic Treeworks** to others?

YES \_\_\_\_\_ NO \_\_\_\_\_ Would you like free estimates on tree and yard fertilization, tree spraying, or injection Programs?

How did you hear about us?

\_\_\_\_ Verizon Phonebook

\_\_\_\_ Quest DEX Phonebook

\_\_\_\_ Mid-Columbia Phonebook

\_\_\_\_ Web Search

\_\_\_\_ Customer Referral: Name \_\_\_\_\_

Comments:

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Thank you for taking the time to fill out our Quality Control & Customer Satisfaction Survey. All surveys are reviewed by Howard and the crew that performed the work to better the quality and satisfaction for our customers here at **Artistic Treeworks**. Also, feel free to visit our website at **[www.artistictreeworks.com](http://www.artistictreeworks.com)**